

# EN: TOSC5 - Installation Information

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## Forword

This manual contains all the information you need to integrate the TOSC5 on your website.

Please note that - unlike the previous version (TOSC4) - this is an **integration via Javascript**.

This means, that all necessary changes are made directly on your website and the application is loaded directly into the page.

If you are not particularly entrusted with handling HTML and JavaScript, we advise you to contact your web designer.


## TOSC5 Tag ID

In order to be able to carry out the installation, Feratel must first create a TOSC5 ID (Tag ID) for you.

This Tag ID contains all logic, which data should be displayed and how:

- Point of sale (organization) and sales channel (e.g. internet)
- Design components (colors, displayed elements such as teasers, etc.)
- Sorting, navigation, display of contact details etc.
- Business logic (payment options, travel insurance, etc.)

You will then receive the so-called "Tag ID".

 The Tag ID is unique and is used for assignment.  
For the example below, the tag ID is: e4bd6533-da85-4d55-a95d-8485b7ad3346

## Organization code

In addition to the TOSC5 ID (Tag ID), the organization code is required for the implementation.

 For the following example, the organization code is: ATDEMO

As soon as you have ordered and received your TOSC5 TagID from your feratel service / support team, you can start with the integration. For support with the implementation, please contact your service team at the following email addresses:

Austria: [servicecenter@feratel.com](mailto:servicecenter@feratel.com)

Germany: [deskline@feratel.de](mailto:deskline@feratel.de)


Switzerland and Rheinland-Pfalz: [support@feratel.ch](mailto:support@feratel.ch)

## Implementation

The implementation offers many options to control the position and behavior of the TOSC5:

- Define in which element on the website the TOSC5 is loaded - e.g. in the page between header and footer.  
*Note: The TOSC5 should be wrapped in an element that takes up the full width of the website. Otherwise there will be display problems.*
- In addition, parameters can be transferred that are required for example for design changes, script integration as well as tracking mechanisms.
- Note: The page path of the destination web page should not use the same words as the TOSC5 path. [TOSC5 default paths](#)

Insert [Tag ID](#) / [Organization Code](#) / [Element ID](#) using a code example:



```
<script>
window.dw = window.dw || function () { (dw.q = dw.q || []).push(arguments) };
dw('settings', 'e4bd6533-da85-4d55-a95d-8485b7ad3346',
{
  "lang": 'en',
  "target": "ElementID"
});
</script>
<script async src="https://resc.deskline.net/DW5/start/ATDEMO/e4bd6533-da85-4d55-a95d-8485b7ad3346/index.js"></script>
```

In the following example, the code is integrated into a website with header and footer:

> [HTML code example](#)

## HTML code

```
<!DOCTYPE html>
<html class="no-js" xmlns="http://www.w3.org/1999/xhtml" xml:lang="en" lang="en">
<head>
<link href="https://resc.deskline.net/customer/TOSC5/tutorial/basic/styles.css" rel="stylesheet">
</head>
<body>
<!-- Your website header -->
<div class="header">Header element of your website</div>

<!-- Element into which the TOSC5 should be loaded, a width of 100% is recommended -->
<div id="tosc5target"></div>

<!-- Footer of your website -->
<div class="footer">Footer element of your website</div>

<!-- TOSC5 Implementation beginning -->
<script>
window.dw = window.dw || function () { (dw.q = dw.q || []).push(arguments) };
dw('settings', 'e4bd6533-da85-4d55-a95d-8485b7ad3346',
{
  "lang": 'en',
  "target": "tosc5target"
});
</script>
<script async src="https://resc.deskline.net/DW5/start/ATDEMO/e4bd6533-da85-4d55-a95d-8485b7ad3346/index.js"></script>
<!-- TOSC5 implementation end -->

</body>
</html>
```

## Webseite preview

Header Element Ihrer Webseite

**Check availability**

### 17 experiences for you

Sort by: **Recommended** Price ▲ Name ▲ EUR ▼ [Map view](#)

<p>Spporterlebnis <b>Almenwanderung Koschuta</b></p> <p>from <b>€ 18.00</b></p>	<p>Kulturerlebnis <b>Rosentaler LeseTheater im Schloss Ferlach</b></p> <p>from <b>€ 7.00</b></p>	<p>Naturerlebnis <b>Spannende Almhüttenwanderung</b></p> <p>from <b>€ 18.00</b></p>	<p>Guided Tour <b>Aktiv in den Tag: Sonnenaufgangsradtour</b></p> <p>from <b>€ 30.00</b></p>
<p>Guided Tour <b>Auf den Spuren der Römer zu entlegenen Plätzen</b></p> <p>from <b>€ 18.00</b></p>	<p>Naturerlebnis <b>Erlebniswanderung Windisch Bleiberg-Bodental</b></p> <p>from <b>€ 18.00</b></p>	<p>Naturerlebnis <b>Hiking &amp; Biking</b></p> <p>from <b>€ 25.00</b></p>	<p>Naturerlebnis <b>Ein Stück entlang des Jakobsweges</b></p> <p>from <b>€ 18.00</b></p>

« 1 2 » Results 1-12 from 17

### Type

<input type="checkbox"/> Kulinarisches Erlebnis	2
<input type="checkbox"/> Guided Tour	13
<input type="checkbox"/> Spporterlebnis	10
<input type="checkbox"/> Kulturerlebnis	3
<input type="checkbox"/> Activities outdoor	12
<input type="checkbox"/> Naturerlebnis	10

### Holiday themes

<input type="checkbox"/> Leisure time	1
<input type="checkbox"/> Kochkurs	1
<input type="checkbox"/> Adventure	1
<input type="checkbox"/> Kärnten Erlebnisse	17
<input type="checkbox"/> Summer	9
<input type="checkbox"/> Autumn	8
<input type="checkbox"/> Spring	7
<input type="checkbox"/> Bicycling	2

### Search

Footer Element Ihrer Webseite

## Configuration of the implementation

When integrating the TOSC5, it is possible to set additional settings and parameters that influence how the system behaves on your website.

For example, it is possible to display a subpage directly when it is called, or to filter the content that is to be loaded using additional parameters to display certain subcategories.

These parameters are transferred in JSON format directly in the installation code.

Key	Description	Optional/mandatory
Tag ID	Your TOSC5 instance is clearly referenced via the Tag ID. This key is unique and must be specified in the URL of the JavaScript script.	Mandatory
linkKey	The linkkey describes which data record should be loaded from the DesklineWeb API. If necessary, you can transfer a link key that differs from the original tag configuration here. (Additional link keys can be ordered from the responsible service center.)	Optional
<a href="#">urlOptionalParams</a>	Additional parameter(s) that will be transmitted to the DesklineWeb API. This serves to restrict the displayed data. The possible parameters can be found in the following document - <a href="#">urlOptionalParams</a> . You can obtain the IDs from the responsible service center). Example: "urlOptionalParams": "tagParam=266&tagParam2=123"	Optional
<a href="#">targetRoute</a>	With this parameter you can select the start page, that should be displayed the first time it is called. (If this is not transferred, the first page defined in the navigation will be used.)	Optional
lang	Here you can specify the language in which TOSC5 should be loaded. (If this is not transferred, the TOSC5 uses the language defined in the html tag.)	Optional
target	With this parameter you set a target ID. (In our concrete example, this would be the ID "tos5target".) (If this is not transferred, the TOSC5 is inserted at the end of the page.)	Optional
allowScrollOnApplicationStart	By default, when the TOSC5 starts, the browser automatically scrolls down to the TOSC5. This can be blocked with this setting. Example: "allowScrollOnApplicationStart" : false	Optional
localStorageId	The guest's user session is stored in the browser's local storage (comparable to a cookie). As a rule, no manual intervention is required here. The "Linkkey" name of the tag or, alternatively, of the transferred link key is used as the "localStorageId". However, should it be necessary in individual cases to set the localStorageId "manually" due to complex use cases, this is possible here. Any value can be used as the localStorageId. For example: destination_x_landingpage	Optional